

Supplementary material 10

Characteristics of additional reports that describe the organisation of crisis services

Authors	Country	Name of service/model	Type of approach	
Alvarado et al. 2020 ¹	USA	Urgent Evaluation Service	Assessment	Full description of approach
Asarnow et al. 2009 ²	USA	Family Intervention for Suicide Prevention	Treatment	Full description of approach with a case study
Ayliffe et al. 2005 ³	Canada	Mental Health Triage Assessment Tool	Assessment	Full description of approach with a case study
Bickerton et al. 2007 ⁴	Australia	Safety First Assessment Intervention	Treatment	Full description of approach with a case study
Bickerton et al. 2014 ⁵	Australia	Safety First Assessment Intervention	Treatment	Full description of approach
Boehm and Campbell 1995 ⁶	USA	Teen Line	Support only	Description of approach within methods
Cappelli et al. 2012 ⁷	Canada	HEADS-ED Tool	Assessment	Reliability and validity of assessment tool
Cappelli et al. 2020 ⁸	Canada	HEADS-ED Tool	Assessment	Evaluating clinical use of assessment tool
Dil and Vuikj 2012 ⁹	The Netherlands	Out of hours psychiatric emergency service	Assessment	Description of approach within methods
Epstein et al. 2009 ¹⁰	USA	Crisis phone line	Assessment	Description of approach within methods
Evans et al. 1997 ¹¹	USA	HCBI, Enhanced HCBI, CCM	Treatment	Description of approach within methods
Evans et al. 2013 ¹²	USA	TextToday	Support only	Description of approach within methods
Feiguine et al. 2000 ¹³	USA	Pediatric Psychiatry Crisis Service	Treatment	Description of approach within methods
Gerson et al. 2017 ¹⁴	USA	CCPEP	Treatment	Full description of approach with case studies
Gill et al. 2018 ¹⁵	Canada	HEARTSMAP	Assessment	Reliability of assessment tool
Ginnis et al. 2015 ¹⁶	USA	Family-Based Crisis Intervention	Treatment	Full description of approach with a case study
Greidanus and Everall 2010 ¹⁷	Canada	Online mutual-help groups	Support only	Description within methods section
Gunter et al. 1999 ¹⁸	Germany	PPCI	Treatment	Full description of approach
Kaplan and Racussen 2013 ¹⁹	UK	New Beginning Crisis Recovery Model	Treatment	Full description of approach with case studies
Koopmans et al. 2019 ²⁰	Canada	HEARTSMAP	Assessment	Dissemination of tool among ED clinicians
Lee and Korczak, 2010 ²¹	Canada	Pediatric Crisis Clinic	Assessment	Description of approach within methods
Leon et al. 2013 ²²	Canada	Mobile Urgent Follow-up	Assessment	Full description of two approaches
Munro et al. 2017 ²³	Australia	Out-of-Hours support service	Support only	Full description of approach

Naylor et al. 2003 ²⁴	USA	CARTS	Treatment	Full description of approach
Nesmith 2018 ²⁵	USA	TXT4Life	Support only	Description within methods section
Ottino 1999 ²⁶	Switzerland	Crisis Unit for Adolescents and Young Adults	Treatment	Full description of approach
Parker et al. 2003 ²⁷	Canada	Rapid Response Model	Assessment	Description of approach within methods
Ribbers et al. 2020 ²⁸	USA	Crisis and Transition Services Model	Treatment	Full description of approach
Roman et al. 2018 ²⁹	USA	Kids'Link Hotline HEADS-ED Tool Outpatient Crisis Programme WAARM Enhanced Care Coordination	Assessment Assessment Treatment Treatment Assessment	Full description of five approaches of interest
Rotheram-Borus et al. 1996a ³⁰	USA	Family intervention for suicide prevention	Treatment	Description of approach within methods
Rowland et al. 2000 ³¹	USA	Home based Multi Systemic Therapy	Treatment	Full description of approach with two case studies
Sowar et al. 2018 ³²	USA	Mobile Crisis Intervention Service Ventura County Children's Crisis Continuum	Treatment	Full description of two approaches
Vanderploeg et al. 2016 ³³	USA	Emergency Mobile Psychiatric Services	Treatment	Description of approach within methods
Virk et al. 2018 ³⁴	Canada	HEARTSMAP	Assessment	Reliability of assessment tool
Vusio et al. 2020 ³⁵	UK	Solar service crisis resolution team	Treatment	Full description of approach

Key: CARTS: Comprehensive Assessment and Response Training System; Crisis Case Management: CCPEP: Children's Comprehensive Psychiatric Emergency Programme; HCBI: Home Based Crisis Intervention; PPCI: Psychiatric-Psychotherapeutic Crisis Intervention; WARRM: Washburn Allina Acute Response Model

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