

## Survey landing page:

### Do I have to take part?

It is entirely your decision whether to take part in this survey. If you decide to take part, you will be asked to provide consent prior to taking the survey. You can withdraw your participation at any time while answering the survey questions without any penalty to you. You do not have to give a reason for not taking part.

### What are the possible disadvantages and risks of taking part?

The survey is estimated to take no more than 10 minutes to complete. There are no known risks in completing this survey.

### What are the possible benefits of taking part?

The information gained from the evaluation will inform policy and decision-makers' understanding of the implementation (including challenges faced) of Primary Care Networks (PCNs). The insights from this evaluation will help shape understanding of working within PCNs and enable wider lessons about the risks and opportunities of general practice working in a collaborative manner to try and fulfil objectives set for it by NHS England/Improvement.

### Will my taking part in this project be kept confidential?

All information provided in response to this survey will be kept strictly confidential in compliance with the General Data Protection Regulation (GDPR) 2018 and Data Protection Act (2018). The data will be recorded and stored in accordance with the University of Birmingham and RAND Europe's procedures. Any potential outputs will be aggregated and data anonymised prior to publication. All data from this survey will be destroyed after five years.

By ticking the box below "I agree to participate in this survey" and by continuing with the survey you are indicating your agreement with the following:

- I have read and understand the information about this project (both as set out above and as is detailed in the invitation email).
- I understand that my participation in this survey is voluntary and that I am free to withdraw my participation at any time without giving a reason.
- I give permission for my responses to be accessed by researchers in this project.
  - I agree to participate in this survey
  - I do not agree to participate in this survey

## Survey content

### **Your experiences with a Primary Care Network**

1. Are you PCN clinical director?
  - a. Yes
  - b. No

2. Which of the following options best describes your main role within the Primary Care Network?
- a. GP partner
  - b. Salaried GP
  - c. Practice manager
  - d. PCN manager
  - e. Other GP collaboration manager (including CEO)
  - f. Nurse
  - g. Pharmacist
  - h. Social prescriber
  - i. Other role
- [Open text box for “other” boxes above]
3. Do you have any other role(s) within your Primary Care Network? If so please note this/these below.  
[open text]

### Information about practice’s reason to form or join the Primary Care Network

4. To what extent were the following factors important when your practice decided to form or join the Primary Care Network? [Matrix with options: Very important, Somewhat important, Not important, Not sure, not applicable]
- a. To help us meet the objectives of the NHS Long Term Plan
  - b. To help sustain the viability/sustainability of general practice
  - c. Access additional funding available to our practice via the PCN contract
  - d. Secure additional primary care services (for example practice-based pharmacy, social prescribing, etc.)
  - e. Improving co-ordination and delivery of primary care services for patients
  - f. Increasing collaborative working with other practices and primary care providers
  - g. Increasing opportunities for professional development for GPs and other members of staff
  - h. Enabling us to strengthen the management support available to our practice and local primary care services
  - i. Improving clinical governance arrangements across local practices and services (i.e. having a systematic approach to maintaining and improving the quality of patient care and service delivery)
  - j. Increasing involvement of primary care and general practice in decision making about the commissioning of local health services
5. Are there any other reasons that influenced the decision of your practice to join the PCN? [Open text]

## Challenges, opportunities and impacts associated with forming Primary Care Network

6. To what extent would you say the following challenges have ever been an issue for the Primary Care Network to which you belong? [Matrix with options: Very challenging, Somewhat challenging, Not challenging, Not sure, not applicable]
- a. Establishing governance arrangements for the PCN
  - b. Accessing funds specific to supporting collaborative/PCN working
  - c. Agreeing how funds will flow from the PCN to practice
  - d. Sharing data across practices with regard to clinical governance
  - e. Sharing data across practices with regard to service planning
  - f. Appointing a pharmacist
  - g. Appointing a social prescriber
  - h. Securing enough management and administration support
  - i. Building relationships and networks between those involved in PCN
  - j. Securing sufficient leadership by senior members of collaboration
  - k. Agreeing aims and objectives for the PCN
  - l. Support and guidance provided by NHS England
  - m. Support provided by the clinical commissioning group (CCG)

Please elaborate on any of the points above where you feel additional information is helpful.

[Open text]

7. If there are any other challenges that your Primary Care Network has faced, please note these here.
- [Open text]
8. If there are opportunities that have helped with or enabled the establishment of your PCN, please note these here. [Open text]
9. Have there been any advantages to you and/or your practice from joining the PCN?
- a. Shared vision about primary care delivery for the local population
  - b. Sharing best practice
  - c. Access to support and expertise from other members of the PCN
  - d. Access to social prescriber/pharmacist
  - e. Too early to see any advantage
  - f. Unsure
  - g. Other [Open text]
10. Have there been any disadvantages to you and/or your practice from joining the PCN?
- a. Time consuming
  - b. Tension and conflict with other practices part of the PCN
  - c. Difficulties recruiting staff
  - d. Taking time away from sessional work

- e. Too early to see disadvantages
- f. Unsure
- g. Other [Open text]

11. Was your practice part of a pre-existing primary care collaboration prior to establishing your PCN?

- a. Yes
- b. No

12. If you have answered Yes to Q11, does your pre-existing collaboration continue alongside your PCN?

- a. Yes (please provide further information in open text box)
- b. No

13. If you had a pre-existing GP collaboration, how is this working with/supporting the PCN? [Open text]

14. Is there anything else you would like to comment on that has not been covered in the survey (either about your PCN or PCNs in general? Please share them here. [Open text]

Thank you for taking the time to complete this survey. Your responses will inform the final NIHR report for this evaluation, which will be made available to your practice and PCN.