

Report Supplementary Material 9

Template for description of Case Study Site

CSS	
Time period of data	
Sources of information	
City / town	
NHS Region	
HEARTH service model	
Managed by	
Section A: Background	
History / date started	
Brief overview of service	
Other primary health care services for homeless people in the area	
Section B: Facilities / funding etc	
Premises	
Number/ function of rooms (the CSS)	
Funding / types of contracts	
Opening hours (for patients)	
Section C: CSS staff	Number of staff - % FTE / no. of sessions
Practice Manager	
GP partners	
GP contracted / salaried	
GP locums	
GP trainees	
Nurses by band (4-9)	
Health care assists bands 1-3	
Mental health professionals (e.g. counsellors, psychiatric doctors or nurses)	
Social care professionals	
Administrators / receptionists	
Other staff	
Section D: Sessional workers	
Section E: patient list details	
Total number of patients registered (male and female)	
Number of patients aged over 65	
Number of patients aged under 20	
Population groups served: <i>Homeless, general, other groups</i>	
Number / % homeless	
Approx. % time spent on homeless	
Section F: services offered in practice and elsewhere	
Main services	
General primary health care (medicine)	
Counselling / mental health	
Smoking cessation	

Alcohol treatment	
Drug treatment	
Vaccinations	
Other services	
Section G: quality indicators	
QOF indicators used	
CQC rating	
Other e.g. awards	

