

PATIENT POST-APPOINTMENT QUESTIONNAIRE (MISS-21)

A Study of Shared Decision-Making in Neurology Clinics

The following items are about the medical visit that you *just had* with the doctor. All of your answers are totally confidential – they will not be seen by the doctor or the medical staff. *Please answer all of the questions. Again, thank you!*

1. The doctor told me just what my trouble is.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

Comment from researcher: for questions 1-3, a lot said they had known for years, so there was no need for the doctor to explicitly tell them.

2. After talking with the doctor, I know just how serious my illness is.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

3. The doctor told me all I wanted to know about my illness.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

4. I am not really certain about how to follow the doctor's advice.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

Comment from researcher: some felt this was ambiguous. They weren't always given explicit advice to follow, or were told to continue what they were doing by the doctor. This just meant they needed clarification from the researcher.

5. After talking with the doctor, I have a good idea of how long it will be before I am well again.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

Comment from researcher: most people commented that they would never be well again.

6. The doctor seemed interested in me as a person.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

7. The doctor seemed warm and friendly to me.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

8. The doctor seemed to take my problems seriously.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

9. I felt embarrassed while talking with the doctor.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

10. I felt free to talk to this doctor about private matters.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

11. The doctor gave me a chance to say what was really on my mind.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

12. I really felt understood by my doctor.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

13. The doctor did not allow me to say everything I had wanted about my problems.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

Comment from researcher: in relation to questions 13 and 14 some commented that they didn't have any problems, was just a routine follow up.

14. The doctor did not really understand my main reason for coming.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

15. This is a doctor I would trust with my life.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

16. The doctor seemed to know what s/he was doing.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

17. The doctor has relieved my worries about my illness.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

18. The doctor seemed to know just what to do for my problem.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

19. I expect that it will be easy for me to follow the doctor's advice.

1	2	3	4	5	6	7
Very strongly	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly

disagree						agree
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Comment from researcher: Questions 19 and 20 raised the same issue as for Question 4.

20. It may be difficult for me to do exactly what the doctor told me to do.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

21. I'm not sure the doctor's treatment will be worth the trouble it will take.

1	2	3	4	5	6	7
Very strongly disagree	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree	Very strongly agree

Comment from researcher: some found this difficult to understand. Some said it was no trouble as the advice was to do nothing, others were to change medication, also simple. Also found it difficult to judge what 'worth it' meant.