

Organisation	ANON	Study Site	ANON
Report Authors	Dr Sharon Mayor, Liz Baines	Report Date	ANON

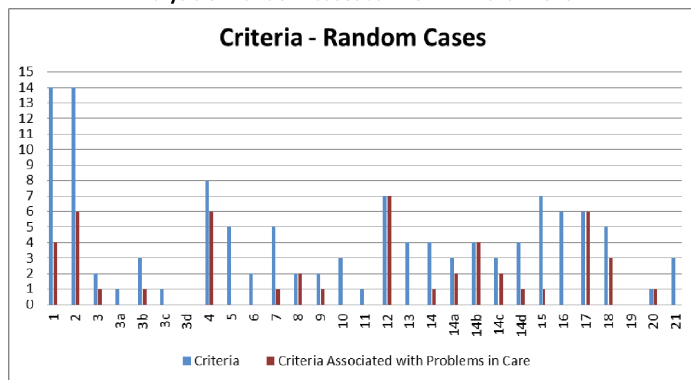
This report is generated from randomised case note reviews from 2 sources:

(a) 20 discharges/deaths per month and (b)10 deceased patients per month

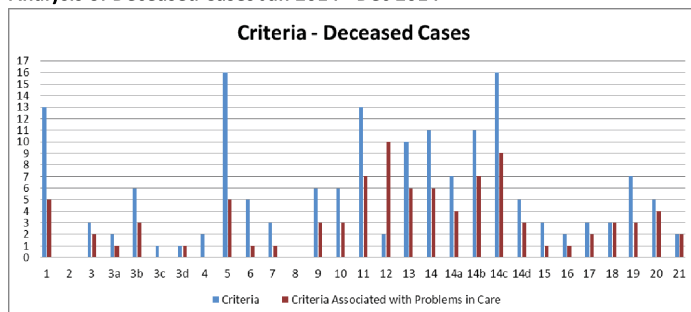
Overview of Reviews Undertaken in Organisation **

Description of Reviews in Organisation **	Number (%)	All Wales
Number of reviews to date	394	4353
Total number of random discharges/deaths	295	3305
Number with a problem in care/adverse events (%)	25 (8.5%)	382 (11.6%)
Total number of deceased cases	99	1048
Number with a problem in care/adverse events (%)	33 (33.3%)	316 (30.2%)

Analysis of Random Cases Jan 2014 – March 2015



Analysis of Deceased Cases Jan 2014 - Dec 2014



Assessment of Quality in Care in All Records Reviewed

Type and Timeframe of reviews	Assessment of Quality of Care in all Cases Reviewed				
	Excellent	Good	Adequate	Poor	Very Poor
Random cases (Jan – March 14)	40%	53%	7%	0%	0%
Deceased Cases (Jan –Dec 14)	34%	49%	11%	3%	2%

Criteria:

- Unplanned admission within 30 days prior to index admission as a result of any healthcare management
- Unplanned admission to any hospital within 30 days post this discharge
- Hospital-incurred accident or injury
 - Pressure ulcer
 - Fall
 - Equipment related accident of injury
 - Other not covered above
- Adverse drug reaction, side effect or drug error
- Unplanned transfer from general care to intensive care/higher dependency
- Unplanned transfer to another acute care hospital
- Unplanned return to theatre in this admission
- Unplanned removal, injury or repair of organ or structure during surgery, invasive procedure or vaginal delivery
- Other patient complications to include MI, DVT, CVA
- Development of neurological deficit not present on admission
- Unexpected death or referral to coroner
- Inappropriate discharge home, inadequate discharge plan
- Cardiac, respiratory arrest
- Hospital Acquired Infection
 - Wound infection
 - Hospital Acquired Pneumonia
 - Sepsis
 - Other
- Patient/family dissatisfaction with care received documented in the medical record and or evidence of complaint lodged
- Delays in or cancellation of treatment
- Evidence of inappropriate decision making regarding the treatment or intervention the patient received
- Problems relating to communication
- Problems relating to documentation
- Missed, delayed or incorrect diagnosis
- Any other undesirable outcomes not covered by any other criteria

Cases with problems in care/adverse events

	Study Number	Criteria	Category	Severity
1	ANON	21	I	E
2		2	C1	E
3		2	D1	E
4		4	B16	E
		17	B16	E
		18	B16	E
5		21	A6	E
6		4	B8	E
7		4, 9	B5	F
		12	I	I
8		4,17	B4	E
		15,18	C12	F
9		12	B5	F
		17	C1	F
		18	A	F
10		1	F8	H
		14 b+c	D8	F
11		4	B4	F
12		2	B13	F
13		1, 12	C12	I
14		14b	D8	I
15		1, 12	C12	E
		14	D8	F
16		1	C9	F
		12	C12	F
17		2,12	B8	F
		4,17	B8	F
18		14b	D8	F
19		17	C5	G
20		3b, 15	C8	E
21		8	E4	F
22		3B	C9	E
		14A	D1	F
		14B	D8	F
23		1	A7, D10, F6	F
24		13	C1	I
25		14d	D4	E
26		14C	D8	E
		20	A7	G
27		11 & 13	F8, G1	I
28		9 & 10	B16	G
29		14B	D8	I
		14C	D8	I
30		20, 1, 17, 19	A3, A6, A7	I
		9	A3, C11	I
		11, 13		I
31		14C	D7	I?
		20	D7	I?
32		5, 6	D8	I

		14B, 14D	D8	I
33		16 17	A C12	F? I?
34		5 8,11	C1 C1	H H
35		5 11	C1 C1	H H
36		1 3b 14b 14 c	B2 C9 D8	F F I
37		14	D8	I
38		3b 21	C8 B12	C E
39		5	C1	E
40		5	C1	E
41		1, 12 14b	A8 D8	F I
42		14b 14c 14b	D8 D8 D10	E E E
43		14b	D10	I
44		16	C5	E
45		19	A	
46		3,15,18,19 9, 10 11,13	C12, I C1, C12 C1, C12	E G I
47		10, 17, 18 5 14	A1 C1 D7	G E E
48		14b	D8	I
49		1, 12 14C 20	A7 A7 A7	G G G
50		3b 13	A4, F8 A8, C4	E
51		11, 13	?F7	I
52		18 20	A8 A6	I I
53		14	D8	E
54		3b 14	C7 D3,D8	G F
55		2,12,13,17	A7	F
56		2	E6	F
57		7,8	E4	I
58		14b	D8	F