

Topic guide – key informant interviews

Title of project: **REACH**
Retention and Engagement Across Care services for HIV positive patients

Principal investigator: **Dr Fiona Burns**

1. In your experience, why do patients miss appointments or stop going to the HIV clinic? (*probe motivation, opportunity, capability*)
2. What do you think are the most important issues to address in order to improve engagement in HIV care?
3. If money were no object, what interventions or service improvements would you implement to improve engagement in HIV care?
4. What interventions or service improvements do you think would be feasible to implement in HIV clinics to improve engagement in care?
5. What kind of resources do you think you would need?
6. Are there any quick wins?