



Information Systems: Monitoring and Managing From Ward To Board

In the telephone interview we will ask:

1. What types of dashboards are used in your Trust?;
2. how long have they been in use?;
3. who uses them?
4. How do they use them, eg for monitoring quality of care, patient safety, ward performance?
5. How have they been implemented on your local IT systems (or are they circulated by email or on paper)?
6. Do you have any evidence about the benefits of using them?
7. Have you encountered any problems with them?
8. What plans do you have for developing them over the next two years?
9. Are there any documents that you can send us, that would help us to understand the way you use dashboards currently, or set out your future plans?
10. Would you, in principle, be prepared to consider being a case study site for the main part of our study?

Justin Keen

Vs 1, June 2014