



NIHR HS&DR funded study

Service provision for older people who are homeless and have  
memory problems


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## Hostel staff: roles and experiences

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*To be completed with hostel managers / workers (when first  
interviewed)*

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We are interested to find out about the experiences of staff who work in hostels, the security of their jobs and the opportunities available to them for training. I'd therefore like to ask you a few questions about your role, your experiences, and any training you've received. I'd just like to remind you that everything you say is confidential, and will be reported in such a way that neither you nor your organisation can be identified. You can refuse to answer any question.

Name of hostel staff member ..... ID .....

Name of hostel ..... Site ID .....

Date of interview .....

Name of interviewer .....

1. When did you start working at this hostel?
2. What hours do your work?
3. What is your role or job title? What does your job involve?
4. Have you previously worked with homeless people, and in what capacity? Have you previously worked in hostels and, if so, for how long?
5. What other work experience do you have? Do you have any qualifications in social care or similar? If yes, what?
6. Have you undertaken any training on working with homeless people? If yes, what training?
7. Have you undertaken any training on mental health problems or working with people who have mental health or memory problems? If yes, what training?
8. Is there any training that you need or would find helpful in your work with older hostel residents? If yes, what training?

Thank you very much for your help today in answering all these questions.

Finally, we would appreciate it if you could complete a short form which collects background information about hostel staff. Just to remind you this information will be kept confidential.

# Background information: hostel staff

1. Gender    Male                       Female

2. Age group

18-24	<input type="checkbox"/>	25-34	<input type="checkbox"/>	35-44	<input type="checkbox"/>
45-54	<input type="checkbox"/>	55-64	<input type="checkbox"/>	65 and over	<input type="checkbox"/>

3. What is your ethnic group?

A White

English/Welsh/Scottish/Northern Irish/British

Irish

Any other white background

B Mixed/multiple ethnic groups

White and Black Caribbean

White and Black African

White and Asian

Any other mixed/multiple ethnic background

C Asian/Asian British

Indian

Pakistani

Bangladeshi

Chinese

Any other Asian background

D Black/African/Caribbean/Black British

African

Caribbean

Any other Black/African/Caribbean background

E Other group .....