

No.	Indicator	Suggested Improvements
1.1	% over 75s having health check in last 6 months	Not relevant to every practice. Remove or make optional.
1.2	% having NHS health checks (ages 40-74) within last 5 years	
1.3	Smoking Cessation	
1.4	Alcohol consumption	
1.5	BMI Reduction	
1.6	Immunisations for Influenza	
1.7	Childhood Influenza Immunisations	
1.8a	Immunisations for Children	
1.8b	Immunisations for Babies	
2.1a	Dementia Care	
2.2	Diabetes management	
2.3	Initial care of mental health conditions	
2.4a	Ongoing care of mental health conditions	
2.5	Heart disease care	
2.6a	COPD Care (care plan)	
2.6b	COPD Spirometry	

No.	Indicator	Suggested Improvements
2.6c	COPD care medication	
2.7	Lifestyle of people with long term conditions	Review search.
3.1	Availability of enhanced services	Review definition.
3.2	Medication review	
3.3	Audits in last quarter	
3.4	Safeguarding	Review method of collecting data. Checklist with A or B options could be improved.
3.5	DNAs	Review method of collecting data
4.1	Use of IT tools	
4.2	Use of paperless systems	
5.1	Appropriate environment in consulting rooms	Reduce frequency of collection. Review.
5.2	Compliance to Disability Discrimination Act	Reduce frequency of collection or remove as practices should be compliant.
6.1	Proportion of staff attending team meetings	Reduce frequency of collection. Difficult to gather data. Review definition.
6.2	Proportion of clinical staff with training needs met.	Reduce frequency of collection
6.3	Proportion of non-clinical staff with training needs met	Reduce frequency of collection
6.4	Staff retention	Reduce frequency of collection

No.	Indicator	Suggested Improvements
6.5	Staff Well-being	Reduce frequency of collection Review method of collecting data
6.6	Quality of team working	Reduce frequency of collection
7.1	Staff appraisals	Reduce frequency of collection
7.2	Learning from complaints	Reduce frequency of collection
7.3	Workforce planning	Reduce frequency of collection
7.4	Financial management	Reduce frequency of collection
7.5	Management of significant events:	Reduce frequency of collection
7.6	Reviewing practice procedures or services to reflect changing needs or demographics in the practice population.	Reduce frequency of collection
8.1	Percentage of patients willing to recommend practice	
8.2	Patient satisfaction with (reception) staff	
9.1	Hours of clinical appointments per 1000 patients per week	Review method of collecting data. Consider split by appointment type e.g. doctor, nurse, HCA.
9.2	% patients waiting more than 15 minutes past appointment time	Review method of collecting data
9.3	% patients satisfied with booking system	Review method of collecting data
10.1	% attendance at MDT meetings	Refine definition.

No.	Indicator	Suggested Improvements
10.2	Working with different partners	
11.1	Enabling Involvement:	Reduce frequency of collection
11.2	Resourcing of the PPG/PRG	Reduce frequency of collection
11.3	Learning from PPG/PRG	Reduce frequency of collection
11.4	Practice staff outreach to the public	Reduce frequency of collection
11.5	Outreach and partnerships with local population and community	Reduce frequency of collection
11.6	Use of various access routes to communicate with public	Reduce frequency of collection
O2.1b	Dementia (Benefits review)	
O2.1c	Dementia (Carers).	
O2.1d	Dementia (Nutritional Assessment)	
O2.4b	Ongoing mental health conditions (suicide risk)	
O2.4c	Ongoing mental health conditions (General health check)	
O2.4d	Ongoing mental health conditions (mental health crisis plan)	
O2.4e	Ongoing mental health conditions (care plan)	