

AIM

To gain feedback on the content and future use of the General Practice Effectiveness Tool from members of the public who participated in the development phase.

PARTICIPANTS

6–10 from Healthwatch organisations across the country (likely to be London or Sheffield)

SCHEDULE

First 30 minutes for discussing the study and the tool and answering any questions they may have. Consent for recording.. Record only once focus group commences.

The group will spend approximately 20 minutes discussing each part of the tool with the following questions to discuss.

1. Clinical Care
 2. Practice Management
 3. Patient Focus
 4. External Focus
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1. Do these objectives and indicators reflect what is important to the patient population?
 2. Do you think the data held by the practice will give a true reflection of how the practice is performing?
 3. Are there any other indicators we should include?
 4. Would the patient population understand this information - PPG/ Healthwatch etc