



Please tell us your views about [service name]

1.	Who came with	you to this	service today?	(Please tick a	ll that apply
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Ambulance crew	Volunteers	
Police	Friends/family	
Street pastors/angels	Other (Please describe)	

2. What are the reasons for being at this service today? (Please tick all that apply)

I have an injury (e.g. sprained ankle)	I have been drinking alcohol	
I feel unwell	Other(Please describe)	

What do you think you would have done if this service had not been available? (please tick <u>all that apply</u>)

Looked after the problem myself	Gone to hospital emergency department	
Called for help from family/friend/other	Called the emergency services e.g.999	
I would have been unsafe	Other(Please describe)	

4. Who looked after you during your visit? (Please tick all that apply)

Ambulance crew	Volunteer	
Nurse	Police	
Medical Doctor	Other(Please describe)	

5. What treatment, tests or advice did you receive here today? (please tick as many as apply)

Water to drink	Fluids via a drip	
Referred to emergency department or hospital	Breathalysed or urine tested	
Injury care e.g. bandage, plasters	Advice around safer alcohol use	
Medication	Information about alcohol support services	
General support	Other (Please describe)	
	Please turn over	

Safety C Comfort and cleanliness C Comfort and cleanliness C Comfort and cleanliness C Communication (e.g. being told what is happening) The care and compassion of the staff who looked after you The tests and treatments received Any advice or information provided How you were discharged/ when you left 7. Would you have preferred to go to (please tick one) The local emergency department/ hospital Home A different health or treatment service I was happy to be treated here 8. In general do you think a service like this is a good idea? Yes No 9. Overall (please circle a number) I had a very poor experience The local emergency department/ hospital Home A different health or treatment service I was happy to be treated here 19. Overall (please circle a number) I had a very good experience That a	6. How would you rate the service on each of the following? (Please tick a box on each line)							
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Thank you for your help

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