Figure 1: Response to the Friends and Family Test questions on kiosks at site A (acute trust), site B (mental health trust, outpatients), site C1 (primary care practice ) and site C2 (primary care practice).

Figure 2: Total number (a) and an age (b) and gender (c) breakdown of the Friends and Family Test questions responders on kiosks at site A (acute trust), site B (mental health trust, outpatients), site C1 (primary care practice ) and site C2 (primary care practice).

(a)

 (b)

(c)