

## **Experience Using Medicine - QUESTIONNAIRE**

**S758 - JN: 45107109-Dec 08 - 05 Dec 2008**

Quanquest v2.1 - QAL v2.2bmr13 - CATI

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S758

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**And now we would like to ask you a few questions about your experience using prescribed or over-the-counter medicines**

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1. Have you ever had side effects from any medicine?

INTERVIEWER IF NECESSARY PLEASE EXPLAIN: example of side effects are nausea, itching, rash

|            |   |       |
|------------|---|-------|
| Yes        | 1 | (108) |
| No         | 2 |       |
| Don't Know | Y |       |

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**IF 1 = Yes  
THEN ASK: 2**

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2. Thinking about the last time you had side effects from a medicine, did you tell your GP or another health professional about it?

|            |   |       |
|------------|---|-------|
| Yes        | 1 | (109) |
| No         | 2 |       |
| Don't Know | Y |       |

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**IF 2 = No  
THEN ASK: 3**

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3. Why not?

DO NOT READ OUT - MULTICODE

|  |   |       |
|--|---|-------|
| The side effect wasn't serious enough                                | 1 | (110) |
| I was too embarrassed  | 2 |       |
| I didn't realise the side effect was due to the medicine at the time | 3 |       |
| Don't Know   | Y |       |
| Other Reason   | 0 |       |

Other specify...

(111 - 114)

End of Filter i758b

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4. There is a scheme called the 'Yellow Card Scheme' which allows people who've had side effects from medicine to send a report about it to the Department of Health. Were you aware of this scheme before today?

|            |   |       |
|------------|---|-------|
| Yes        | 1 | (115) |
| No         | 2 |       |
| Don't Know | Y |       |

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IF 1 = Yes and 4 = Yes  
THEN ASK: 5

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5. And thinking again about the last time you had side effects from a medicine, did you report it yourself using the Yellow Card Scheme?

|            |   |       |
|------------|---|-------|
| Yes        | 1 | (116) |
| No         | 2 |       |
| Don't Know | Y |       |

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IF 5 = Yes  
THEN ASK: 6

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6. When you reported the side effects using the Yellow Card Scheme, did you:

READ OUT SINGLE CODE

INTERVIEWER IF THEY HAVE REPORTED IT USING MORE THEN ONE METHOD THEN PLEASE ASK:  
Which one did you do first.

|   |   |       |
|---|---|-------|
| Report it online                                  | 1 | (117) |
| Report it by phone                                | 2 |       |
| Report it by filling out and<br>sending in a form | 3 |       |
| Don't Know  | Y |       |

End of Filter i758d

End of Filter i758c

End of Filter i758a

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If in the future you have any side effects from medicine which you wanted to report to the Department of Health using the Yellow Card Scheme, then for each the following methods of reporting I would like you to rank each on a scale of 1-10 where 1 means it would be very inconvenient for you and 10 means it would be very convenient for you.

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7. ...

READ OUT - SINGLE CODE

INTERVIEWER IF NECESSARY READ OUT: 1 means very inconvenient for you and 10 means very convenient.

|                             |   |       |
|-----------------------------|---|-------|
| 1 Very inconvenient for you | 1 | (118) |
| 2                           | 2 |       |
| 3                           | 3 |       |
| 4                           | 4 |       |
| 5                           | 5 |       |
| 6                           | 6 |       |
| 7                           | 7 |       |
| 8                           | 8 |       |
| 9                           | 9 |       |
| 10 Very convenient for me   | 0 | (119) |
| Don't Know                  | Y | (118) |

This question is repeated for the following loop values:

- Reporting it online
- Reporting it by phone
- Reporting it by using a form from your local pharmacy or your GP surgery

A total of 3 iterations occupying columns (118 - 119) to (122 - 123)