

The ELONS prospective study had three stages of data collection.

*Screening/Baseline Assessment (at quit date):*

- At baseline, when participants set a quit date, monitoring data was collected by SSS advisers along with an optional saliva sample. This included the same routine questions that SSS were already collecting as well as extra question of relevance to ELON.

*4 weeks post quit date:*

- Self-reported smoking status and CO measurement collected by SSS advisers.
- Advisers also recorded number of weeks of pharmacotherapy (medication) taken and the number of sessions each client attended.
- Client satisfaction and wellbeing questionnaire was posted to participants' home address.

*52 weeks post quit date:*

- All participants who had quit at four weeks were followed up by telephone interview to identify self-reported smoking status. If they reported that they were abstinent from smoking, a home visit was arranged to record CO measurement and collect a saliva sample.

Data collection tools for each stage are included below.

## ELONS prospective study baseline data collection

Data confidentiality and security	
This information will be stored on a secure computer and sent in an anonymised form to a University research team who are helping us to improve our service.	
For practitioner to complete:	
Practitioner type: (primary role)	
<input type="checkbox"/> <sub>1</sub> Practice nurse	<input type="checkbox"/> <sub>6</sub> Pharmacist
<input type="checkbox"/> <sub>2</sub> GP	<input type="checkbox"/> <sub>7</sub> Dispenser
<input type="checkbox"/> <sub>3</sub> Health Care Assistant	<input type="checkbox"/> <sub>8</sub> Counter Assistant
<input type="checkbox"/> <sub>4</sub> Health trainer	<input type="checkbox"/> <sub>9</sub> Dentist
<input type="checkbox"/> <sub>5</sub> Receptionist	<input type="checkbox"/> <sub>10</sub> Dental nurse
	<input type="checkbox"/> <sub>11</sub> Specialist smoking practitioner
	<input type="checkbox"/> <sub>12</sub> Other (please write in)
	.....
Setting: (where session(s) with this client take place)	
<input type="checkbox"/> <sub>1</sub> GP practice	<input type="checkbox"/> <sub>5</sub> Workplace/college/school
<input type="checkbox"/> <sub>2</sub> Pharmacy	<input type="checkbox"/> <sub>6</sub> Community centre/church
<input type="checkbox"/> <sub>3</sub> Hospital	<input type="checkbox"/> <sub>7</sub> Children's centre
<input type="checkbox"/> <sub>4</sub> Dental practice	<input type="checkbox"/> <sub>8</sub> Prison
	<input type="checkbox"/> <sub>9</sub> Home visit
	<input type="checkbox"/> <sub>10</sub> Other (please write in)
	.....
Intervention type:	
<input type="checkbox"/> <sub>1</sub> One to one	<input type="checkbox"/> <sub>3</sub> Open/rolling group
<input type="checkbox"/> <sub>2</sub> Drop in	<input type="checkbox"/> <sub>4</sub> Closed group
	<input type="checkbox"/> <sub>5</sub> Other (please write in)
	.....
Medication given to this client: (tick all that apply)	
<input type="checkbox"/> <sub>1</sub> Single NRT	<input type="checkbox"/> <sub>3</sub> Champix/Varenicline
<input type="checkbox"/> <sub>2</sub> Combination NRT	<input type="checkbox"/> <sub>4</sub> Zyban/Bupropion
	<input type="checkbox"/> <sub>5</sub> No medication
For client to complete:	
DOB:	Gender <input type="checkbox"/> <sub>1</sub> Male <input type="checkbox"/> <sub>2</sub> Female
Title:	First name: Surname:
Address:	Post Code:
Home Telephone No:	Mobile:
Other Telephone No:	Email:
Who referred you to this service?	
<input type="checkbox"/> <sub>1</sub> Myself	<input type="checkbox"/> <sub>2</sub> GP
<input type="checkbox"/> <sub>3</sub> Other Health Professional	<input type="checkbox"/> <sub>4</sub> Other .....
How did you hear about this service?	Are you in paid employment?
<input type="checkbox"/> <sub>1</sub> Friend	<input type="checkbox"/> <sub>1</sub> Yes <input type="checkbox"/> <sub>2</sub> No

<input type="checkbox"/> <sub>2</sub> Work <input type="checkbox"/> <sub>3</sub> Paper <input type="checkbox"/> <sub>4</sub> Radio <input type="checkbox"/> <sub>5</sub> Poster <input type="checkbox"/> <sub>6</sub> Bus <input type="checkbox"/> <sub>7</sub> GP <input type="checkbox"/> <sub>8</sub> Other Health Professional <input type="checkbox"/> <sub>9</sub> Pharmacy <input type="checkbox"/> <sub>10</sub> Word of mouth <input type="checkbox"/> <sub>11</sub> From a national advert <input type="checkbox"/> <sub>12</sub> Leaflet <input type="checkbox"/> <sub>13</sub> Other....(please specify) .....	<p>If you answered 'yes', what is your occupation?</p> <p>.....</p> <p>If you answered 'no',</p> <p>Are you:</p> <input type="checkbox"/> <sub>1</sub> Unemployed? <input type="checkbox"/> <sub>2</sub> Full-time student? <input type="checkbox"/> <sub>3</sub> Sick/disabled and unable to work? <input type="checkbox"/> <sub>4</sub> Retired? <input type="checkbox"/> <sub>5</sub> Homemaker/full time parent/carer
	<p>Do you get free prescriptions?</p> <input type="checkbox"/> <sub>1</sub> Yes <input type="checkbox"/> <sub>2</sub> No

Which ethnic group would you describe yourself as belonging to (tick one only):

White

<input type="checkbox"/> <sub>1</sub> British	Black or Black British
<input type="checkbox"/> <sub>2</sub> Irish	<input type="checkbox"/> <sub>12</sub> Caribbean
<input type="checkbox"/> <sub>3</sub> Any other White background	<input type="checkbox"/> <sub>13</sub> African
Dual Heritage	<input type="checkbox"/> <sub>14</sub> Any other Black background
<input type="checkbox"/> <sub>4</sub> White & Black Caribbean	Other Ethnic Group
<input type="checkbox"/> <sub>5</sub> White & Black African	<input type="checkbox"/> <sub>15</sub> Chinese
<input type="checkbox"/> <sub>6</sub> White & Asian	<input type="checkbox"/> <sub>16</sub> Any other ethnic group
<input type="checkbox"/> <sub>7</sub> Any other Dual Heritage background	

Asian or Asian British

<input type="checkbox"/> <sub>8</sub> Indian	<input type="checkbox"/> <sub>17</sub> I do not wish to disclose this
<input type="checkbox"/> <sub>9</sub> Pakistani	
<input type="checkbox"/> <sub>10</sub> Bangladeshi	
<input type="checkbox"/> <sub>11</sub> Any other Asian background	

<p>Which best describes your highest level of educational qualification?</p> <p><input type="checkbox"/><sub>1</sub> Still at school</p> <p><input type="checkbox"/><sub>2</sub> No formal qualification</p> <p><input type="checkbox"/><sub>3</sub> GCSE/O-grade/equiv.</p> <p><input type="checkbox"/><sub>4</sub> A-level/equivalent</p> <p><input type="checkbox"/><sub>5</sub> Apprenticeship</p> <p><input type="checkbox"/><sub>6</sub> Other vocational qf</p> <p><input type="checkbox"/><sub>7</sub> Degree</p> <p><input type="checkbox"/><sub>8</sub> Higher degree</p>	<p>Which best describes your housing situation? (please tick the option that best applies to you)</p> <p><input type="checkbox"/><sub>1</sub> Own outright</p> <p><input type="checkbox"/><sub>2</sub> Own with mortgage</p> <p><input type="checkbox"/><sub>3</sub> Social/Council Renting</p> <p><input type="checkbox"/><sub>4</sub> Private Renting</p> <p><input type="checkbox"/><sub>5</sub> Other, please state .....</p>	<p>What is your current marital status?</p> <p><input type="checkbox"/><sub>1</sub> Never married</p> <p><input type="checkbox"/><sub>2</sub> Married/civil partnership</p> <p><input type="checkbox"/><sub>3</sub> Cohabiting</p> <p><input type="checkbox"/><sub>4</sub> Divorced</p> <p><input type="checkbox"/><sub>5</sub> Separated</p> <p><input type="checkbox"/><sub>6</sub> Widowed</p>
<p>How many people (including yourself) live in your home?</p> <p>Adults (aged 16 or over, include yourself)</p> <p>.....</p> <p>Children (aged 0-15)</p> <p>.....</p>	<p>Thinking about your friends and family only, how many smoke?</p> <p><input type="checkbox"/><sub>0</sub> Not applicable</p> <p><input type="checkbox"/><sub>1</sub> None smoke</p> <p><input type="checkbox"/><sub>2</sub> A few smoke</p> <p><input type="checkbox"/><sub>3</sub> About half smoke</p> <p><input type="checkbox"/><sub>4</sub> Most smoke</p> <p><input type="checkbox"/><sub>5</sub> All smoke</p> <p>Now thinking about the people you work or study with, how many smoke?</p> <p><input type="checkbox"/><sub>0</sub> Not applicable</p> <p><input type="checkbox"/><sub>1</sub> None smoke</p> <p><input type="checkbox"/><sub>2</sub> A few smoke</p> <p><input type="checkbox"/><sub>3</sub> About half smoke</p> <p><input type="checkbox"/><sub>4</sub> Most smoke</p> <p><input type="checkbox"/><sub>5</sub> All smoke</p>	<p>Over the last twelve months would you say your health has on the whole been.....?</p> <p><input type="checkbox"/><sub>1</sub> Good</p> <p><input type="checkbox"/><sub>2</sub> Fairly Good</p> <p><input type="checkbox"/><sub>3</sub> Not Good</p>
<p>Does anyone in your home smoke regularly?</p> <p><input type="checkbox"/><sub>1</sub> Yes</p> <p><input type="checkbox"/><sub>2</sub> No</p> <p><input type="checkbox"/><sub>3</sub> Does not apply to me</p>	<p><input type="checkbox"/><sub>0</sub> Not applicable</p> <p><input type="checkbox"/><sub>1</sub> None smoke</p> <p><input type="checkbox"/><sub>2</sub> A few smoke</p> <p><input type="checkbox"/><sub>3</sub> About half smoke</p> <p><input type="checkbox"/><sub>4</sub> Most smoke</p> <p><input type="checkbox"/><sub>5</sub> All smoke</p>	

<p>Have you made a serious attempt to stop smoking in the last 12 months? i.e. you decided that you would try to make sure you never smoked again?</p> <p><input type="checkbox"/><sub>1</sub> Yes <input type="checkbox"/><sub>2</sub> No</p>	<p>Which, if any, of the following did you try to help you stop smoking during the most recent serious quit attempt? (Please tick all that apply)</p> <p><input type="checkbox"/><sub>1</sub> Nicotine replacement bought over the counter <input type="checkbox"/><sub>2</sub> Nicotine replacement prescribed by GP <input type="checkbox"/><sub>3</sub> Zyban (bupropion) <input type="checkbox"/><sub>4</sub> Champix (varenicline) <input type="checkbox"/><sub>5</sub> Attended an NHS stop smoking session <input type="checkbox"/><sub>6</sub> Smoking helpline <input type="checkbox"/><sub>7</sub> None of the above</p>	<p>On average, how many cigarettes do you usually smoke per day?</p> <p><input type="checkbox"/><sub>1</sub> 10 or less <input type="checkbox"/><sub>2</sub> 11-20 <input type="checkbox"/><sub>3</sub> 21-30 <input type="checkbox"/><sub>4</sub> 31 or more</p> <hr/> <p>How many years have you been smoking? .....years</p>
<p>How soon after you wake up do you smoke your first cigarette?</p> <p><input type="checkbox"/><sub>1</sub> Within 5 minutes <input type="checkbox"/><sub>2</sub> 6-30 minutes <input type="checkbox"/><sub>3</sub> 31-60 minutes <input type="checkbox"/><sub>4</sub> After 60 minutes</p>	<p>Do you have anyone who will support you to stop smoking?</p> <p><input type="checkbox"/><sub>1</sub> Yes <input type="checkbox"/><sub>2</sub> No</p> <p>If yes, who? (please tick all that apply)</p> <p><input type="checkbox"/><sub>1</sub> Spouse/partner <input type="checkbox"/><sub>2</sub> Family member <input type="checkbox"/><sub>3</sub> Friend <input type="checkbox"/><sub>4</sub> Work Colleagues <input type="checkbox"/><sub>5</sub> Other (please specify .....</p>	<p>How determined are you to give up smoking at this attempt?</p> <p><input type="checkbox"/><sub>1</sub> Not at all determined <input type="checkbox"/><sub>2</sub> Quite determined <input type="checkbox"/><sub>3</sub> Very determined <input type="checkbox"/><sub>4</sub> Extremely determined</p>

<p>Do you have any medical conditions? (please tick all that apply)</p> <p><input type="checkbox"/><sub>1</sub> High blood pressure</p> <p><input type="checkbox"/><sub>2</sub> Heart problems</p> <p><input type="checkbox"/><sub>3</sub> Diabetes</p> <p><input type="checkbox"/><sub>4</sub> Respiratory problems</p> <p><input type="checkbox"/><sub>5</sub> Stroke</p> <p><input type="checkbox"/><sub>6</sub> Ulcers</p> <p><input type="checkbox"/><sub>7</sub> Bad circulation</p> <p><input type="checkbox"/><sub>8</sub> Under/overactive thyroid</p> <p><input type="checkbox"/><sub>9</sub> Skin problems</p> <p><input type="checkbox"/><sub>10</sub> Mental health problems</p> <p><input type="checkbox"/><sub>11</sub> Physical disability</p> <p><input type="checkbox"/><sub>12</sub> Other.....</p> <p>...</p>	<p>Please indicate for each of the five statements which is closest to how you have been feeling over the last two weeks.</p> <p>(Please tick ONE box for EACH statement)</p> <p>Over the last two weeks:</p> <p>1. I have felt cheerful and in good spirits</p> <p><input type="checkbox"/><sub>5</sub> all of the time</p> <p><input type="checkbox"/><sub>4</sub> most of the time</p> <p><input type="checkbox"/><sub>3</sub> more than half the time</p> <p><input type="checkbox"/><sub>2</sub> less than half the time</p> <p><input type="checkbox"/><sub>1</sub> some of the time</p> <p><input type="checkbox"/><sub>0</sub> at no time</p> <p>2. I have felt calm and relaxed</p> <p><input type="checkbox"/><sub>5</sub> all of the time</p> <p><input type="checkbox"/><sub>4</sub> most of the time</p> <p><input type="checkbox"/><sub>3</sub> more than half the time</p> <p><input type="checkbox"/><sub>2</sub> less than half the time</p> <p><input type="checkbox"/><sub>1</sub> some of the time</p> <p><input type="checkbox"/><sub>0</sub> at no time</p> <p>3. I have felt active and vigorous</p> <p><input type="checkbox"/><sub>5</sub> all of the time</p> <p><input type="checkbox"/><sub>4</sub> most of the time</p> <p><input type="checkbox"/><sub>3</sub> more than half the time</p> <p><input type="checkbox"/><sub>2</sub> less than half the time</p> <p><input type="checkbox"/><sub>1</sub> some of the time</p> <p><input type="checkbox"/><sub>0</sub> at no time</p> <p>4. I woke up feeling fresh and rested</p> <p><input type="checkbox"/><sub>5</sub> all of the time</p> <p><input type="checkbox"/><sub>4</sub> most of the time</p> <p><input type="checkbox"/><sub>3</sub> more than half the time</p> <p><input type="checkbox"/><sub>2</sub> less than half the time</p> <p><input type="checkbox"/><sub>1</sub> some of the time</p> <p><input type="checkbox"/><sub>0</sub> at no time</p> <p>5. My daily life has been filled with things that interest me</p> <p><input type="checkbox"/><sub>5</sub> all of the time</p> <p><input type="checkbox"/><sub>4</sub> most of the time</p> <p><input type="checkbox"/><sub>3</sub> more than half the time</p> <p><input type="checkbox"/><sub>2</sub> less than half the time</p> <p><input type="checkbox"/><sub>1</sub> some of the time</p> <p><input type="checkbox"/><sub>0</sub> at no time</p> <p>How much do your medical conditions limit you in any way from completing your everyday activities? (e.g. mobility)</p> <p><input type="checkbox"/><sub>1</sub> Severely</p> <p><input type="checkbox"/><sub>2</sub> Moderately</p> <p><input type="checkbox"/><sub>3</sub> Not at all</p>
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## **52 week telephone interview schedule**

EVALUATING LONGER TERM OUTCOMES IN NHS STOP SMOKING SERVICES  
(ELONS)

DRAFT TELEPHONE QUESTIONNAIRE: 52 WEEK FOLLOW-UP –FINAL version

### INTRODUCTION

Please could I speak to <named participant>?

IF NOT THROUGH TO NAMED PERSON AND ASKED WHY CALLING:

<Named participant> is taking part in a research study evaluating NHS stop smoking services called ELONS and I'm calling about this.

ONCE THROUGH TO NAMED PERSON:

Good morning / afternoon/ evening about a year ago you tried to stop smoking with help from your local <stop smoking service/pharmacy/GP practice/dentist>. You also very kindly agreed to take part in a research study called ELONS to evaluate the help you received. As part of this research study I am calling to find out how you are getting on. It will only take a few minutes. My name is \_\_\_\_\_ and I am from TNS BMRB, the independent research company which is conducting follow up calls for the ELONS Research Study.

IF NECESSARY:

When you agreed to take part in the ELONS Research Study you gave consent to be contacted to see how you are getting on with your attempt to quit smoking.

### SECTION A: ELONS CORE QUESTIONS

ASK ALL

Q1. Have you smoked in the last 7 days? [SC]

Yes

No

ASK ALL

Q2. We understand that you attended an NHS stop smoking service about a year ago. You had successfully stopped smoking when they followed you up 4 weeks after your original quit date. Have you smoked at all since then?

IF RESPONDENT IS UNSURE WHAT A QUIT DATE IS: This is the date you agreed to stop smoking.

No, not at all

Yes, between 1 and 5 cigarettes

Yes, more than 5 cigarettes

## SECTION B: UCL ADDITIONAL QUESTIONS

ASK ALL

Q3. Thinking back to your quit attempt with your local < stop smoking service/pharmacy/GP practice/dentist> a year ago, did you use any nicotine replacement therapy, e.g. nicotine gum, patch, inhaler, nasal spray, mouth spray, microtab, lozenge or any other supplementary products, e.g. electronic cigarette? [SC]

Yes – ASK Q4

No – SKIP TO Q6a

Can't remember

ASK Q4 IF Q3 = 'YES'

Q4. How long did you use this additional support for? READ OUT [SC]

Less than a day

Less than a week

More than 1 week and up to a month

More than 1 month and up to 2 months

More than 2 months and up to 3 months

More than 3 months and up to 6 months

More than 6 months and up to a year

Still using it

Can't remember [DO NOT READ OUT]



ASK Q5 IF Q4 = 8

Q5. And can you tell me which of the following forms of support you are still using? Tick all that apply. READ OUT [MC, RANDOMISE]

1. Nicotine gum
2. Nicotine patch
3. Nicotine inhaler
4. Nicotine nasal spray
5. Nicotine mouth spray
6. Nicotine microtab
7. Nicotine Lozenge
8. Electronic cigarette
9. Other (SPECIFY)
10. Can't remember [DO NOT READ OUT]

#### SECTION C: AGREEMENT FOR FOLLOW UP VISIT

ASK Q6a or b IF Q1 = 'NO'

IF A SALIVA SAMPLE HAS BEEN GIVEN AT THE BASELINE (DEFINED FROM SAMPLE FILE)

Q6a.

As part of this research study, we would like to send one of our interviewers to visit you for a breath test\* and also to collect a saliva sample? These are common ways of looking at the effects of stopping smoking and you may remember giving them at your local stop smoking service. It will only take a few minutes and our interviewer can either come to your home or your workplace, whichever is most convenient for you?

Yes

No

#### ADDITIONAL INFORMATION ON CO BREATH TEST IF REQUIRED

\* The breath test involves blowing into a machine that measures the amount of carbon monoxide in your breath

IF A SALIVA SAMPLE HAS NOT BEEN GIVEN AT THE BASELINE (DEFINED FROM SAMPLE FILE)

Q5b. As part of this research study, we would like to send one of our interviewers to visit you for a breath test\*. This is a common way of looking at the effects of stopping smoking and you may remember giving one at your local stop smoking service. It will only take a few minutes and our interviewer can either come to your home or your workplace, whichever is most convenient for you?

Yes

No

#### ADDITIONAL INFORMATION ON CO BREATH TEST IF REQUIRED

\* The breath test involves blowing into a machine that measures the amount of carbon monoxide in your breath

IF NOT ASKED Q6a/b, THANK AND CLOSE

IF Q6a/b = 'NO', THANK AND CLOSE

IF Q6a/b = 'YES', SAY: Thank you, please can I check your address and contact telephone number and someone will be in touch over the next few days to arrange a convenient time.

READ OUT CONTACT DETAILS TO CONFIRM AND UPDATE IF NECESSARY.  
CHECK THIS IS THE BEST NUMBER TO CONTACT THEM ON.

OPEN TEXT BOX TO RECORD ANY ADDITIONAL INFORMATION FOR THE FACE TO FACE VISIT (TO BE PASSED ON TO THE FACE TO FACE INTERVIEWER)

THANK AND CLOSE

# Client satisfaction and well-being survey



UK Centre for

**Tobacco Control Studies**

A UKCRC Public Health Research Centre of Excellence

## Evaluating long term outcomes of NHS Stop Smoking Services (ELONS)

### CONFIDENTIAL NHS STOP SMOKING SERVICE CLIENT SATISFACTION SURVEY

It is important that NHS Stop Smoking Services know if there is anything that they could do to improve the support that they provide to smokers. Your views about this are very important to us and will be treated in the strictest confidence. The results of this survey will be used for research and service development purposes. Please answer the following questions as honestly as you can, and return in the prepaid envelope provided. Thank you.

*Please TICK the appropriate box for EACH question:*

- 
1. Overall, how satisfied are you with the support you have received to stop smoking?
- |                                       |                                       |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Very satisfied                        | satisfied                             | unsure                                | unsatisfied                           | Very unsatisfied                      |
| <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> | <input type="checkbox"/> <sub>3</sub> | <input type="checkbox"/> <sub>4</sub> | <input type="checkbox"/> <sub>5</sub> |
- 
2. Would you recommend this service to other smokers who want to stop smoking?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
3. In the event that you started smoking again, would you go back to the service for help with stopping smoking?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
4. If you returned to the service for help with stopping smoking in the future, do you think that you would be welcomed back?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
5. Have you smoked since your last appointment with the service?

No, not a single puff	Yes, just a few puffs	Yes, 1-5 cigarettes	More than 5 cigarettes
<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>

- 
6. Was it easy to contact the stop smoking service when you had decided that you wanted to stop smoking?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
7. When you contacted the stop smoking service, were you given an appointment date or told how long you would have to wait to see someone?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
8. How long did you have to wait before your first appointment/group (please enter number of days)?
- .....days
- 
9. Was the length of time you had to wait for your first appointment acceptable to you?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
10. Was there contact from the stop smoking service before your appointment to encourage and motivate you to attend treatment?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
11. Are the appointment times you were given convenient for you?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
12. Is the place where you go for your appointments convenient for you to get to?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
13. Have you been offered support with childcare costs?
- |                                       |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Not applicable                        | No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>4</sub> | <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
14. Were you given a choice of an individual appointment or a group session appointment?
- |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|
| No                                    | Unsure                                | Yes                                   |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> |
- 
15. How satisfied are you with how supportive staff have been?
- |                                       |                                       |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Very satisfied                        | satisfied                             | Unsure                                | unsatisfied                           | Very unsatisfied                      |
| <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> | <input type="checkbox"/> <sub>3</sub> | <input type="checkbox"/> <sub>4</sub> | <input type="checkbox"/> <sub>5</sub> |
- 
16. How helpful have the information and advice that staff have given you during your appointment been?
- |                                       |                                       |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| Very helpful                          | helpful                               | Unsure                                | Unhelpful                             | Very unhelpful                        |
| <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> | <input type="checkbox"/> <sub>3</sub> | <input type="checkbox"/> <sub>4</sub> | <input type="checkbox"/> <sub>5</sub> |
- 
17. How helpful has the written information that staff have given to you been?
- |                                       |                                       |                                       |                                       |                                       |                                       |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| None given                            | Very helpful                          | helpful                               | Unsure                                | Unhelpful                             | Very unhelpful                        |
| <input type="checkbox"/> <sub>0</sub> | <input type="checkbox"/> <sub>1</sub> | <input type="checkbox"/> <sub>2</sub> | <input type="checkbox"/> <sub>3</sub> | <input type="checkbox"/> <sub>4</sub> | <input type="checkbox"/> <sub>5</sub> |
-

---

18. Do you find having your carbon monoxide (CO) reading done at every visit helpful?

CO not taken

every visit

Very helpful

helpful

Unsure

Unhelpful

Very

0

1

2

3

4

unhelpful

5

---

19. Was the information that you were given about the choice of medication helpful?

No

Unsure

Yes

0

1

2

---

20. How did you get your medication?

GP prescription

Chemist (bought myself)

Chemist (with a voucher)

Chemist (with service letter or prescription)

The stop smoking service

1

2

3

4

5

---

21. Was it easy to get hold of your medication once you had chosen which medication you were going to use for your stop smoking attempt?

No

Unsure

Yes

0

1

2

---

If there are any changes that you would like to see to the Stop Smoking Service, or if there was anything they did particularly well, then please give details here:



## Evaluating long term outcomes of NHS Stop Smoking Services (ELONS)

### CONFIDENTIAL CLIENT WELLBEING QUESTIONNAIRE

Please answer the following questions about how things are going:

Q1. On the whole how happy are you with your life in general? Look at the faces and TICK the box under the face which shows best how you feel.



<sub>1</sub>   <sub>2</sub>   <sub>3</sub>   <sub>4</sub>   <sub>5</sub>   <sub>6</sub>   <sub>7</sub>

Q2. Please indicate for each of the five statements which is closest to how you have been feeling over the last two weeks. Notice that higher numbers mean better wellbeing.

*Example: If you have felt cheerful and in good spirits more than half of the time during the last two weeks, put a tick in the box with the number 3 in the lower right corner*

*Please tick ONE box for EACH statement.*

<i>Over the last two weeks:</i>		all	of	most	more	less than	some	at no
		the	of the	of the	than half	half of	of the	time
		time	time	time	of the	the time	time	
					time			
1	I have felt cheerful and in good spirits	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>0</sub>	
2	I have felt calm and relaxed	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>0</sub>	
3	I have felt active and vigorous	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>0</sub>	
4	I woke up feeling fresh and rested	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>0</sub>	
5	My daily life has been filled with things that interest me	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>0</sub>	

Q3. How many of the people you know smoke?

Please tick ONE box for EACH statement.

	not applicable	none smoke	a few smoke	about half smoke	most smoke	all smoke
Friends	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
People I work with or study with	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

### Confidential Client Wellbeing Questionnaire

Q4. Below are some opinions that people might have about themselves. How strongly do you agree or disagree with each one?

Please tick ONE box for EACH statement.

	strongly agree	agree	neither agree nor disagree	disagree	disagree strongly
I enjoy a challenge	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
I can deal with stress	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
I'm frightened of change	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
I can do what I want, when I want	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
Most people would like a life like mine	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
I feel in control	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
I feel safe	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
I worry about things going wrong	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
I feel I'm doing well in life	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1
My life has a sense of routine	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1

Q5. If you have made any changes to your life to help you quit please write in the box:

THANK YOU VERY MUCH FOR COMPLETING THIS QUESTIONNAIRE. We could not do this study without your help.

*Please could you just look back to check that you haven't missed any questions*

Now please send it back to us in the prepaid envelope provided.