

## **DeCoDer Trial**

### **THEORY BASED INTERVIEW SCHEDULE FOR PROFESSIONALS: COMPLEX INTERVENTION = SHARED COMPREHENSIVE ASSESSMENT AND DEBT ADVICE (SCADA)**

#### **Opening remarks**

The researcher will:

- Introduce him/herself and thank the Debt Counsellor/Health Professional for agreeing to take part in the interview
- Go over the purpose of the interview and answer an questions
- Discuss use of the audio recorder
- Discuss confidentiality
- Advise the participant that they are free to terminate the interview at any time should they wish to do so
- Go through consent form

#### **Broad opening question**

**How have you found the decoder debt advice intervention?**

**Prompt: the intervention included debt advice provided by CAB, linked to GP care through: a shared comprehensive assessment, information sharing and follow up prompted by the CAB worker.**

**What was your experience of the individual parts?**

**Has the intervention as a whole or in part worked or not for you and your work with these patients/clients?**

**Why?**

**Further questions/prompts:**

If the intervention were to prove effective, what do you think would need to change to be able to implement it into day to day practice?

How does/will the Intervention change what health professionals need to *know* (the knowledge base they draw on) to do their job?

How does/will the Intervention change the everyday rules/care protocols that Health Professionals use/set to guide their practice?

How does the operationalization of Intervention change the roles of Health professionals in primary care? (Changes to systems of organisation?)

What sort of inter-professional co-operation and service co-ordination is needed to get the Intervention into practice?

Do you think that the Intervention is workable in primary care - should it be integrated with other services? (If so, which?)

Do you think that Intervention fits with the workflow in primary care - is it likely to add to the burden of work? (How?)

Do you think this intervention is important and worth prioritising? If yes - why? If no - why?

There's a great deal of debate about the scope of healthcare provision at the moment, do you think that this Intervention to address debt through joint working is a legitimate use of resources? What about interventions to address other social problems such as employment, housing and relationships?

How readily could practitioners use the shared assessment approach in practice? Is it useful beyond just this shared care with CAB? E.g. in other mental health/chronic conditions or for other social problems.

How can you tell if it's working? What do Health Professionals do to evaluate the effects of Intervention in particular patients?

What have we missed - are there other barriers and facilitators to incorporating the Intervention in primary care that we need to take account of?