

Thank you for taking the time to complete this short questionnaire. In it we ask for your views on the letters you were sent by xx ward after you were discharged. Please tick the relevant boxes below. If you are unhappy about completing any of the questions, please leave them blank.

1) Receiving the letters

Do you remember having received regular letters from the ward after you were discharged?

Yes If yes, go to Question 2

No If no, please return the questionnaire in the envelope provided.

2) a) Do/did you like receiving the letters?

Very much Somewhat Neutral Not very much Not at all

If you would like to, please tell us more about this:-

.....
.....

b) Is there anything that has upset you about receiving the letters?

Yes
No

If you would like to, please tell us more about this:-

.....
.....

3) Wording of the letters

a) Do you like the wording of the letters?

Very much	Somewhat	Neutral	Not very much	Not at all	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to, please tell us more about this:-

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.....

4) The leaflet with information on telephone contacts and groups

a) Do you find the leaflet with information on telephone contacts and groups useful?

Very much	Somewhat	Neutral	Not very much	Not at all	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have used the leaflet to make contact with any of those listed, please tell us about this below

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5) The number of letters you received

a) How do you feel about the number of letters you have received?

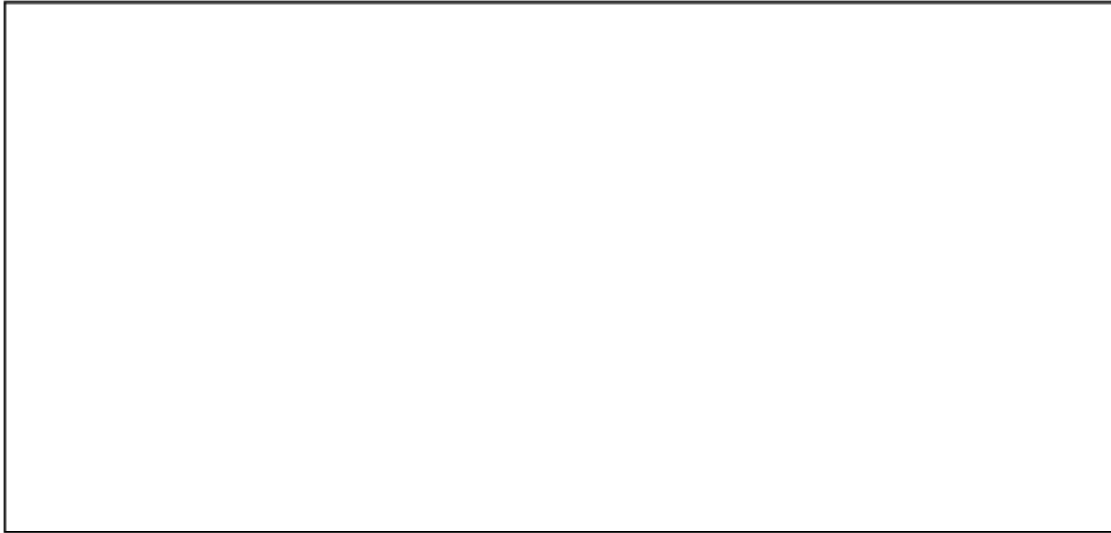
I would like to have received more	About right	There were too many	I would rather have received none at all
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you would like to, please tell us more about this:

.....

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If you would like to make any further comments before doing so, please write them in the space below:-

A large, empty rectangular box with a thin black border, intended for the respondent to write any additional comments or feedback before returning the questionnaire.

Thank you for answering the questions. Please return the completed questionnaire to us in the envelope provided.

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