

14-027063-01 GP CONSULTATION SIMULATION QUESTIONNAIRE

Target audience: General public 18+, England only, White British and Pakistani respondents only

Sample Size: 1,120 total – 560 White British (280 18-54 years old, 280 55+ years old) and 560 Pakistani (280 18-54 years old, 280 55+ years old).

Good morning, afternoon, evening. My name is I work for Ipsos MORI, an independent market research agency. I am working in your area today and am asking people from different ethnic backgrounds to watch a few videos of discussions with a doctor and asking them to rate these videos.

Would you have up to 30 minutes in which to help answer my questions?

I would like to assure you that all the information we collect will be kept in strictest confidence by Ipsos MORI, and used for research purposes only. No identifiable information about you or your household will be passed to anyone else

POSTCODE TO BE ENTERED BY INTERVIEWER TO CHECK WITH SAMPLING POINT INFO.
INFORMATION TO BE KEPT WITH RESPONSE SO CAN APPEND IMD INFORMATION AT THE END.

SCREENER

ASK ALL

S1. SHOWCARD A. What is your ethnic group?

SINGLE CODE ONLY

WHITE

- | | |
|--|----------|
| 1. English / Welsh / Scottish / Northern Irish / British | GO TO S2 |
| 2. Irish | CLOSE |
| 3. Gypsy or Irish Traveller | CLOSE |
| 4. Any other White background | CLOSE |

MIXED

- | | |
|---|-------|
| 5. White and Black Caribbean | CLOSE |
| 6. White and Black African | CLOSE |
| 7. White and Asian | CLOSE |
| 8. Any other Mixed / Multiple ethnic background | CLOSE |

ASIAN OR ASIAN BRITISH

- | | |
|--------------------------------|----------|
| 9. Indian | CLOSE |
| 10. Pakistani | GO TO S2 |
| 11. Bangladeshi | CLOSE |
| 12. Chinese | CLOSE |
| 13. Any other Asian background | CLOSE |

BLACK OR BLACK BRITISH

- | | |
|--|-------|
| 14. African | CLOSE |
| 15. Caribbean | CLOSE |
| 16. Any other Black / African / Caribbean background | CLOSE |

OTHER ETHNIC GROUP

- | | |
|----------------------------|-------|
| 17. Arab | CLOSE |
| 18. Any other ethnic group | CLOSE |

CLOSE MESSAGE: We are interviewing people from certain ethnic groups in your area. Unfortunately, we are not interviewing people from your ethnic group at the moment. Thank you very much for your help.

ASK IF CODE 10 TO S1

S2. As I mentioned earlier, we will be asking you to watch a few short videos, which are all in English. I wanted to check that you feel you would be able to understand these videos?

YES CONTINUE TO S3
NO CLOSE

CLOSE MESSAGE (IF NO TO S2): Thank you very much for your time.

ASK IF CODE 1 TO S1 OR YES TO S2.

S3. SHOWCARD B. Which of the age groups on this card applies to you?

SINGLE CODE ONLY

1. 18 to 24
2. 25 to 34
3. 35 to 44
4. 45 to 54
5. 55 to 64
6. 65 to 74
7. 75 to 84
8. 85 or over

S4. INTERVIEWER CODE GENDER

SINGLE CODE ONLY

1. Male
2. Female

DEMOGRAPHICS

ASK ALL

1. SHOWCARD C. In general, would you say your health is...?

SINGLE CODE ONLY. DON'T KNOW/REFUSED ALLOWED.

1. Excellent
2. Very good
3. Good
4. Fair
5. Poor

Don't know NOT ON SHOWCARD

Refused NOT ON SHOWCARD

ASK ALL

2. Were you born in the UK?

SINGLE CODE ONLY. REFUSED ALLOWED.

1. Yes

2. No

ASK ALL

3. What language do you speak most often at home?

SINGLE CODE ONLY. REFUSED ALLOWED.

1. English
2. Other (please state)

VIDEOS

FOR ALL VIDEOS, RANDOMISE THE ORDER OF THE 3 VIDEOS SHOWN IN EACH GROUPING.

SHOW VIDEO 1 [THIS WILL BE AUTOMATICALLY SHOWN ON THE CAPI SCREEN AND WILL BE A PRESELECTED VIDEO]

Thinking about the doctor you have just seen in the video, how good was the doctor at:

V1_Q1. SHOWCARD D. Giving the patient enough time

SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V1_Q2. SHOWCARD D. Listening to the patient

SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V1_Q3. SHOWCARD D. Explaining tests and treatments

SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V1_Q4. SHOWCARD D. Involving the patient in decisions about his or her care
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V1_Q5. SHOWCARD D. Treating the patient with care and concern
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

SHOW VIDEO 2 [THIS WILL BE AUTOMATICALLY SHOWN ON THE CAPI SCREEN AND WILL BE A PRESELECTED VIDEO]

Thinking about the doctor you have just seen in the video, how good was the doctor at:

V2_Q1. SHOWCARD D. Giving the patient enough time
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V2_Q2. SHOWCARD D. Listening to the patient
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V2_Q3. SHOWCARD D. Explaining tests and treatments

SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V2_Q4. SHOWCARD D. Involving the patient in decisions about his or her care
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V2_Q5. SHOWCARD D. Treating the patient with care and concern
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

SHOW VIDEO 3 [THIS WILL BE AUTOMATICALLY SHOWN ON THE CAPI SCREEN AND WILL BE A PRESELECTED VIDEO]

Thinking about the doctor you have just seen in the video, how good was the doctor at:

V3_Q1. SHOWCARD D. Giving the patient enough time
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V3_Q2. SHOWCARD D. Listening to the patient
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V3_Q3. SHOWCARD D. Explaining tests and treatments
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V3_Q4. SHOWCARD D. Involving the patient in decisions about his or her care
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

V3_Q5. SHOWCARD D. Treating the patient with care and concern
SINGLE CODE ONLY

1. Very good
2. Good
3. Neither good nor poor
4. Poor
5. Very poor
6. Don't know

THANK AND CLOSE

END