

Appendix G - VOICE

Views On Inpatient Care

ServiceUsers'PerceptionsQuestionnaire

Developed through the PERCEIVE programme (NIHR),
www.perceive.tpp.kcl.ac.uk

CONFIDENTIAL

Your answers on this questionnaire will be confidential and will not be shown to any of the staff on this ward.

Please give answers based on your experiences on this ward.

We know that individual staff can vary, but try to think about the majority of staff and come up with an average answer.

Please tick one answer per question.



ADMISSION

I was made to feel welcome when I arrived on this ward.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

Any Comments

CARE AND TREATMENT

I have a say in my care and treatment.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

Ward rounds are useful for me.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

Any Comments

MEDICATION

I feel my medication helps me.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

I have the opportunity to discuss my medication and side effects.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

Staff give me medication instead of talking to me.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

Any Comments

STAFF

Staff take an interest in me.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

Staff are available to talk to when I need them.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

I trust the staff to do a good job.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree

Strongly
Agree

Agree

Slightly
Agree

Slightly
Disagree

Disagree

Strongly
Disagree

I feel safe on the ward.

Strongly
Agree

Agree

Slightly
Agree

Slightly
Disagree

Disagree

Strongly
Disagree

I feel staff respond well when the panic alarm goes off.

Strongly
Agree

Agree

Slightly
Agree

Slightly
Disagree

Disagree

Strongly
Disagree

I feel staff respond well when I tell them I'm in crisis.

Strongly
Agree

Agree

Slightly
Agree

Slightly
Disagree

Disagree

Strongly
Disagree

Any Comments