1: Dictaphone 2: maps 3: vouchers 4: highlighter pens

Preamble:

Focus on: physical Environment and Travel

Hello, thank you for taking part etc…

We are talking to some of the residents who were involved with the ENABLE London project to find out more about how people travel around. We are interested in how you travelled around in the area you moved from and also how you travel around the area you live in now and what might be different. Although we know you have helped us with lots of measurements in ENABLE it's really helpful for us to hear from you about some of the things we can't easily measure. We'd like to talk to you about how you travel as well as what sort of places you go to and what might help you or make it more difficult to visit places

There are no right or wrong answers, please tell as much or as little as you like or decide not to answer any question.

It will take 45 mins

We'll be recording

There will be maps

Researcher: Let me tell you a bit more about me – I'm a researcher…..

What about you?

What do you call this area?

Have you lived here long?

Where did you live before?

Do you live on your own?.....

Is it near work?....

What did you know about it before you moved here?

… more of this later!

Section 1: Old vs new neighbourhood

- *Why were you interested in moving to this area?*
- *What attracted to you to this area…. This specific area particularly?*
  (If reasons given are not related to environment (eg cost, commute, my mum lives there etc) prompt for environmental aspects if possible). Prompt – was there anything particular about the way the neighbourhood looked that was part of your decision?
- *Why did you want to move away from where you lived before?*
  (Reasons for moving, main benefits/limitations for old vs new neighbourhood)
- *Is it different from what you expected it to be? In what way?*
- *Do you miss anything from where you used to live?*
- *Do you go back there? How often? What sort of things do you go back for?*
  (Expectations, connection to old neighbourhood)
- *What do you think are the main differences in the way the neighbourhood looks? physical environment here compared to where you used to live?*
  Then prompt: public transport / walk ways / cycle ways / cycle storage / restricted parking?
  Also: safety / attractiveness / lighting / distance to amenities (shops/leisure/GP etc)
- *Are there more or less people around and out-and-about? (Prompt for walking/cycling)*
- *How does it compare to the old area*
- *Does it feel more or less sociable and friendly?   Why do you think that?*

Section 2: Travel and destinations in old vs new neighbourhood (use map 1)

We're interested in how you get around where you live now compared to where you used to live:

- *Let's start with **shopping!***
- *Can you tell me about where you shop now – 'everyday' shopping, weekly shop, non-food shopping*
  ('Where' as in type and location of shops - rather than specific stores)
- *Does how you get there influence where you go, how often, what you buy? E.g. you just talked about xxxxx. What other places could you go to…. Why this one?*
- *What would make it easier for you to do your shopping??*
- *Do you wish any different types of shop were available?*
- *If so where do you think they should be?*
- *Does it depend how much time you have – e.g. Is this different on weekdays and weekend?*
- *Now – how about where you used to shop before you moved. Was it any different? In what way?*

Repeat above for work? If they work
Then -what about other journeys that you make?
Visiting or helping friends and family/
eating out
leisure (outdoor and indoor)

prompt – need to define leisure – prompt for active leisure??
necessary appointments (e.g. medical)
place of worship

Section 3: General change in travel patterns (maps of before and after) (use map 2)
You may remember you kindly wore monitors around your waist as part of ENABLE. One of the ways we use this information is to look at travel patterns. Looking at these maps - How you move around seems to have changed since you moved ?
- explain maps etc.
- there seems to be more of …… this type of journey (walking, cycling, car, bus etc.) – small scale example – why do you think that is? Does it depend on day of the week? (prompt weekday vs weekend). Do you think it's different to the maps most days? In what way?
You seem to make different journeys at the weekends….

Section 4 (optional) (use map 3)
This map shows places you spend time in. It looks like you do/don't spend time where you used to live, why's that?

Legend for maps (note, maps are not shown due to participant confidentiality issues)

⊕ Baseline Address

⊕ Follow-up Address

Supermarkets

🟣 Independent

🟢 ASDA Asda, other major stores have relevant labels

⚫ Sch School

Travel modes

⚫ Stationary

🔴 Motorized vehicle

🔵 Cycle

🟣 Walk

🟢 Train/Tube